



**Travel and  
other vaccine  
list**

**2023-2024**

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Funding for the vaccines listed below will be paid as Preventative Care, which is a Scheme benefit, and will not be paid from the savings or day-to-day benefit, provided that the age limitations set below are adhered to. These vaccines will also be covered as per the registered indications.

## TRAVEL AND OTHER VACCINES (Excluding Beat1 and Beat1N)

AGE GROUPS INDICATED FOR	NAME	DESCRIPTION	NAPPI CODE
<b>8 months to 55 years</b>	Menactra Vaccine 0.5ml Vial	Meningitis	720708001
<b>9 months and older (1 injection every 10 years)</b>	Stamaril injection	Yellow fever	814989004
<b>1 year and older</b>	Twinrix Vaccine	Hepatitis A and B	706829001
	Mencevax ACWY single dose vial	Meningitis	884039002
<b>2 years and older</b>	Dukoral Vaccine	Cholera	703846001
	Typhim VI 1.5ml prefilled	Typhoid	822442019
<b>7 years and older</b>	Diftavax Pre-filled Single Dose	Diphtheria	703367001
	Tetanus Vaccine Cipla 40iu/0.5ml	Tetanus (for adults)	3002364001 3002364002
	Vivaxim 1ml pre-filled syringe	Hepatitis A Typhoid	717194001
<b>12 years and older</b>	Pfizer COVID-19 vaccine (5 dose vaccine including booster)		3003282001
	Johnson & Johnson (J&J) COVID-19 vaccine (2 dose vaccine including booster)	COVID-19	3003366001
	Janssen COVID-19 vaccine (2 dose vaccine including booster)		3003112001
<b>No age limit (maximum of 4 per year)</b>	Engerix B adult monodose	Hepatitis B for adults	700210001
	Heberbiovac HB single dose 1ml		701659001
<b>No age limit (maximum 5 doses per event allowed, once every 5 years)</b>	Chirorab single dose	Rabies	879460008
	Verorab syringe		814970001
<b>No age limit</b>	Tetavax Single 0.5ml Injection		832693006
	Tetagam IM 500iu/ml injection		804150028
	Tetagam IM 250iu/2ml injection	Tetanus	812919009
	Tetagam IM 2ml		888559004
	Tetanus Vaccine Cipla 40iu/0.5ml		3002364001 3002364002

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in [www.linkedin.com/company/bestmed/](http://www.linkedin.com/company/bestmed/)

### HOSPITAL AUTHORISATION

Tel: 080 022 0106  
Email: [authorisations@bestmed.co.za](mailto:authorisations@bestmed.co.za)

### CHRONIC MEDICINE

Tel: 086 000 2378  
Email: [medicine@bestmed.co.za](mailto:medicine@bestmed.co.za)  
Fax: 012 472 6760

### CLAIMS

Tel: 086 000 2378  
Email: [service@bestmed.co.za](mailto:service@bestmed.co.za) (queries)  
[claims@bestmed.co.za](mailto:claims@bestmed.co.za) (claim submissions)

### MATERNITY CARE

Tel: 012 472 6797  
Email: [maternity@bestmed.co.za](mailto:maternity@bestmed.co.za)

### WALK-IN FACILITY

Block A, Glenfield Office Park,  
361 Oberon Avenue, Faerie Glen,  
Pretoria, 0081, South Africa

### POSTAL ADDRESS

PO Box 2297, Arcadia,  
Pretoria, 0001, South Africa

### NETCARE 911

Tel: 082 911  
Email: [customer.service@netcare.co.za](mailto:customer.service@netcare.co.za) (queries)

### INTERNATIONAL MEDICAL TRAVEL INSURANCE (EUROP ASSISTANCE)

Tel: 0861 838 333  
Claims and emergencies: [assist@europassistance.co.za](mailto:assist@europassistance.co.za)  
Travel registrations: [bestmed-assist@linkham.com](mailto:bestmed-assist@linkham.com)

### PMB

Tel: 086 000 2378  
Email: [pmb@bestmed.co.za](mailto:pmb@bestmed.co.za)

### COMPLAINTS

Tel: +27 (0)86 000 2378  
Email: [escalations@bestmed.co.za](mailto:escalations@bestmed.co.za)  
(Subject box: Manager, escalated query)  
Postal address:  
PO Box 2297,  
Pretoria, Gauteng, 0001

### CMS ESCALATIONS

Should an issue remain unresolved with the Scheme, members can escalate to the Council for Medical Schemes (CMS) Registrar's office:

Fax Complaints: 086 673 2466.

Email Complaints: [complaints@medicalschemes.co.za](mailto:complaints@medicalschemes.co.za)

Postal Address:  
Private Bag X34, Hatfield, 0028

Physical Address:  
Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion, 0157

### BESTMED HOTLINE, OPERATED BY KPMG

Should you be aware of any fraudulent, corrupt or unethical practices involving Bestmed, members, service providers or employees, please report this anonymously to KPMG.

**Hotline:** 080 111 0210 toll-free from any Telkom line  
**Hotfax:** 080 020 0796  
**Hotmail:** [fraud@kpmg.co.za](mailto:fraud@kpmg.co.za)  
**Postal:** KPMG Hotpost, at BNT 371,  
PO Box 14671, Sinoville,  
0129, South Africa

**INDIVIDUAL CLIENTS APPLYING FOR NEW MEMBERSHIP AFTER THE FINAL DEBIT ORDER CLOSING DATE, WILL BE SUBJECT TO REGISTRATION DATE CHANGE. PLEASE CONSULT YOUR ADVISOR OR BESTMED FOR MORE INFORMATION.**

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